Notice of Allowability	Application No.	Applicant(s)	
	09/970,281	ATWOOD ET AL.	
	Examiner	Art Unit	
	Ted T. Vo	2192	
The MAILING DATE of this communication ap All claims being allowable, PROSECUTION ON THE MERITS herewith (or previously mailed), a Notice of Allowance (PTOL-8 NOTICE OF ALLOWABILITY IS NOT A GRANT OF PATENT of the Office or upon petition by the applicant. See 37 CFR 1.3	IS (OR REMAINS) CLOSED in 15) or other appropriate community of the RIGHTS. This application is s	this application. If not included inication will be mailed in due course. TH	IIS :iative
1. This communication is responsive to <u>07/06/05.</u>			
2. ☑ The allowed claim(s) is/are <u>1-26 and 30</u> .			
3. $igotimes$ The drawings filed on <u>10/03/2001</u> are accepted by the E	xaminer.		
4. Acknowledgment is made of a claim for foreign priority a) All b) Some* c) None of the:  1. Certified copies of the priority documents hat 2. Certified copies of the priority documents hat 3. Copies of the certified copies of the priority International Bureau (PCT Rule 17.2(a)).  * Certified copies not received:  Applicant has THREE MONTHS FROM THE "MAILING DATINOTED NOT EXTENDABLE.  Applicant has THREE MONTHS FROM THE "MAILING DATINOTED NOT EXTENDABLE.  5. A SUBSTITUTE OATH OR DECLARATION must be sull INFORMAL PATENT APPLICATION (PTO-152) which go the including changes required by the Notice of Draftspoon (a) including changes required by the Notice of Draftspoon (b) including changes required by the attached Examin Paper No./Mail Date  [b] Including changes required by the attached Examin Paper No./Mail Date  [c] Identifying indicia such as the application number (see 37 CFI each sheet. Replacement sheet(s) should be labeled as such in the decomposition of	ave been received.  ave been received in Application documents have been received.  E" of this communication to file NMENT of this application.  comitted. Note the attached EXApives reason(s) why the oath of the submitted.  erson's Patent Drawing Reviewer's Amendment / Comment of the the header according to 37 CF posit of BIOLOGICAL MATI	n No If in this national stage application from the areply complying with the requirements  AMINER'S AMENDMENT or NOTICE OF declaration is deficient.  If in the Office action of the drawings in the front (not the back) of R 1.121(d).  ERIAL must be submitted. Note the	
Attachment(s)  1. ☑ Notice of References Cited (PTO-892)  2. ☐ Notice of Draftperson's Patent Drawing Review (PTO-94)  3. ☐ Information Disclosure Statements (PTO-1449 or PTO/S Paper No./Mail Date  4. ☐ Examiner's Comment Regarding Requirement for Depos of Biological Material	8) 6. Interview S Paper No. B/08), 7. Examiner's	formal Patent Application (PTO-152)  ummary (PTO-413),  Mail Date Amendment/Comment  Statement of Reasons for Allowance	·

Application/Control Number: 09/970,281

Art Unit: 2192

1. This is response to the amendment filed on 07/06/05 that requests to further consider the claimed amendment filed on 11/03/2004.

2. The Exhibits in Declaration Pursuant to 37 CFR 1.131 filed on 07/06/2005 have been fully considered. The Exhibits have established the subject matter of the claims prior to the date of the reference (6-2001), the art of record, Wilson et al., "The whiteboard: Tracking usability issues: to bug or not to bug?".

Further searches show Wilson et al. remains the closet art of record.

3. The Drawings filed on 10/03/2001 are accepted by Examiner. However, this acceptance is for examination purpose only.

## **Reasons for Allowance**

4. Claims 1-26, 30 are allowed.

The closest art of record, Wilson et al., discloses tracking software bugs in a coporate database where the tracking using bug rating methods.

However, Applicants have sumbited the Exhibits and overcome the date of Wilson et al.

Therefore, the following is an examiner's statement of reasons for allowance:

The cited prior arts taken alone or in combination fail to teach claimed invention as methods, apparatuses, and a system comprising features as recited in Claim 1:

"reporting the bug to a business entity by an interested party;

entering information regarding the bug into a database;

assigning a priority number for the bug;

calculating a sigma number for the bug using the priority number;

evaluating the bug to be fixed using the sigma number; and

Page 3

Application/Control Number: 09/970,281

Art Unit: 2192

escalating the bug";

and recited in such manners in independent Claims 14, 15, 21, 22, and 30.

5. Any inquiry concerning this communication or earlier communications from the examiner should be directed to Ted T. Vo whose telephone number is (571) 272-3706. The examiner can normally be reached on 8:00AM to 5:30PM.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Tuan Q. Dam can be reached on (571) 272-3694.

The facsimile number for the organization where this application or proceeding is assigned is the Central Facsimile number, **571-273-8300**.

Any inquiry of a general nature or relating to the status of this application should be directed to the TC 2100 Group receptionist: 571-272-2100. Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see http://pair-direct.uspto.gov. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free).

Ted T. Vo Primary Examiner Art Unit 2192

August 05, 2005